What is required for greener supplier selection? A literature review and conceptual model development

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A B S T R A C T

This paper examines the existing literature on green supplier selection. In total, 60 articles are reviewed, all published in peer-reviewed journals between 1991 and 2011. The articles are analyzed in terms of several general variables such as type of research and theoretical viewpoint, as well as more specific variables such as the supply chain position considered, stages of the supplier selection process studied, and the perspective taken on environmental criteria. The main findings are threefold. First, analytical research, focusing on developing normative decision models for the final stage in green supplier selection is clearly most dominant, employing a wide range of techniques. Second, empirical research is less prominent and generally lacks a clear theoretical background. Third, very little conceptual research has been done linking green supplier selection to an organization’s strategy. Research on green supplier selection is highly fragmented and in danger of overemphasizing the technical aspects of supplier selection. Based on this review of the articles, a conceptual model of green supplier selection is presented, aimed at integrating the different dimensions of green supplier selection and identifying directions for future research.

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1. Introduction

Over the last two decades, environmental considerations have become a significant issue in purchasing (Deans, 1999; Min and Galle, 1997; Preuss, 2005). Today, both the public and private sector face increasing pressure to consider the environmental aspects in their purchasing policies from a growing number of government regulations, stakeholders and NGOs. This consideration of the environmental aspects is recognized as green purchasing or green procurement. As a result of green purchasing, companies and industries, which provide environmentally friendly products and services, can receive more recognition for their efforts. More firms are then likely to be motivated to design, produce and provide environmentally friendly products and services. Thus, the green market expands, and green purchasing is regarded as a contribution to sustainable development. The first green purchasing initiatives appeared during the 1980s and 1990s (Dowlatshahi, 2000).

Green purchasing has significant implications for the firms implementing it, especially when it comes to the criteria used in supplier selection. Until the early 1990s, purchasing policies, supplier selection and evaluation processes were dominated by criteria such as price, quality and delivery (Weber et al., 1991; Dowlatshahi, 2000). Green purchasing, however, requires the inclusion of environmental criteria in supplier selection, which leads us to the concept of green supplier selection (GSS) (Lamping and Hampson, 1996; Noci, 1997). By “green” we refer to the environmental aspects within the sustainability concept. It should be noted that the environmental aspect is often mentioned as one of the three aspects of sustainability, the others being social and economic aspects (Elkington, 1998).

Selecting a supplier can be regarded as an important decision, not only in the sense of providing the purchasing organisation with the right materials, products or solutions at a competitive cost level, but also in the sense of improving its environmental performance, e.g., through avoiding hazardous materials or considering alternative solutions that require less materials and/or energy. A firm’s environmental efforts will not likely succeed without integrating the company’s environmental goals with its purchasing activities (Walton et al., 1998). However, GSS is often far from straightforward. There are multiple environmental criteria one could include, and the operationalization of these criteria into meaningful, practical and measurable variables often poses challenges, both for purchasers and suppliers (Jabbour and Jabbour, 2009; Lloyd, 1994).

The existing literature on supplier selection is quite extensive, and much attention has been paid to what kind of mathematical models can be used for supporting decision-making (De Boer et al.,
2.2. Definition of the supplier selection process

Supplier selection is usually referred to as one activity, yet comprises several tasks (Cousins et al., 2008; De Boer et al., 2001; Van Weele, 2010), as illustrated in Fig. 1. It typically starts with the process of identifying needs. Then, purchasers agree on measurement criteria for potential suppliers, and a call for tenders is communicated to potential suppliers. A selection is made after reviewing the information submitted by candidate suppliers. This usually takes several rounds, and the final choice is made from a number of qualified suppliers. In addition, it may also include a post-selection evaluation of the supplier’s performance (Morton, 2002). The information obtained from a post-selection evaluation may be stored and made available for later use and improvement. The evaluation of supplier performance is sometimes also referred to as “monitoring suppliers” (Zhu and Geng, 2001) or “application feedback” (Wu and Barnes, 2011). By including post-selection evaluation in our model of supplier selection, we extend previous models of the supplier selection process (De Boer et al., 2001; Wu and Barnes, 2011) without changing their core structure.

2.3. Viewpoints on environmental criteria

It is generally recognized that a wide range of environmental criteria are used to measure environmental impact. They are applied in the supplier selection process, in addition to the conventional criteria such as price, quality, and delivery. Environmental criteria are

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