



Shared interest and honesty in budget reporting

Bryan K. Church^{a,1}, R. Lynn Hannan^{b,*}, Xi (Jason) Kuang^{a,2}

^a College of Management, Georgia Institute of Technology, Atlanta, GA 30308-1149, USA

^b J. Mack Robinson College of Business, Center for the Economic Analysis of Risk, Georgia State University, P.O. Box 3989, Atlanta, GA 30302-3989, USA

A B S T R A C T

This study uses two experiments to investigate the honesty of managers' budget reports when the financial benefit resulting from budgetary slack is shared by the manager and other non-reporting employees. Drawing on moral disengagement theory, we predict that the shared interest in slack creation makes misreporting more self-justifiable to the manager and, therefore, leads to lower honesty. Consistent with our prediction, the results of our first experiment show that managers report less honestly when the benefit of slack is shared than when it is not shared, regardless of whether others are aware of the misreporting. Our second experiment investigates whether the preferences of the beneficiaries of the slack affect managers' honesty. We predict that managers' honesty will be improved when the beneficiaries of the slack have a known, higher-order preference for truthful reporting. Consistent with our prediction, the results show that managers report more honestly when other employees have a known preference for honesty than otherwise. The implications of our findings for management accounting research and practice are discussed.

© 2012 Elsevier Ltd. All rights reserved.

Introduction

Budgeting plays an important role in organizations for planning, coordinating activities, allocating resources and providing appropriate incentives (Covaleski, Evans, Luft, & Shields, 2003). Typically, lower-level managers have superior information about their subunit's conditions, such as costs and productive capabilities. Due to this information asymmetry, upper management in the organization often relies on subunit managers to communicate such information during the budgeting process. This information is useful to the organization for improving the efficiency of resource allocation decisions (Antle & Fellingham, 1990) and the design of budget-based performance incentives (Shields & Shields, 1998). Subunit managers often submit

budgets that include slack, defined as the "intentional underestimation of revenues and productive capabilities and/or overestimation of costs and resources required to complete a budgeted task" (Dunk & Nouri, 1998, p. 73). To the extent that budgetary slack results in unnecessary expropriation of resources by the subunit manager, it is not in the best interests of the overall organization.³

This study investigates how shared interests in budgetary slack affect the honesty of budget reports. Specifically, we investigate how the sharing of the benefits from budgetary slack between the subunit manager making the report and other non-reporting employees affects the honesty of such reports. Broadly speaking, benefits from slack can be obtained by reporting dishonestly during the budgeting process in two ways. First, costs can be overstated so that the subunit receives excess resources (Merchant, 1985),

* Corresponding author. Tel.: +1 404 413 7212; fax: +1 404 413 7203.

E-mail addresses: bryan.church@mgt.gatech.edu (B.K. Church), rhannan@gsu.edu (R.L. Hannan), jason.kuang@mgt.gatech.edu (Xi (Jason) Kuang).

¹ Tel.: +1 404 894 3907.

² Tel.: +1 404 894 1555.

³ Slack in our study is harmful to the organization because resources are unnecessarily expropriated from the residual claimants. We acknowledge that slack may be necessary in some settings, such as to increase agility in the face of environmental uncertainty or to induce managers to reveal their private information. See Covaleski et al. (2003) for a discussion.

and the subunit benefits because excess resources may be consumed as perquisites and/or as leisure. Second, targets against which subunit performance will be evaluated can be understated (Fisher, Maines, Pfeffer, & Sprinkle, 2002; Young, 1985), and the subunit benefits because lower targets may result in higher performance-based pay and/or more leisure.

Importantly, variation across organizational control systems, including incentive pay policies, is likely to affect the degree to which benefits from slack are shared between subunit managers and other employees. For example, the delegation of decision rights varies across organizations, suggesting that the ability of subunit managers to approve expenses that could be consumed as perquisites by other employees also varies. Control systems influence how leisure could be shared with other employees through mechanisms such as outsourcing, hiring excess workers or granting time off. Finally, organizations vary in terms of how deep into the hierarchy budget-based performance pay reaches. Organizations are increasingly using group-based incentive plans, defined as incentive plans in which “compensation varies as a function of performance achieved by a group of employees” (Hollensbe & Guthrie, 2000, p. 846). A distinguishing feature of such plans is that each group member has a share in any benefit resulting from the improvement of group outcomes (Bohlander & Snell, 2007), suggesting that, if subunit managers understate targets, resultant benefits would be shared with employees in their subunit.

The first purpose of this paper is to investigate whether a shared interest in slack creation affects the honesty of managers’ budget reports. This question is important to management control scholars and practitioners because it provides insights for understanding when managers are more likely to include slack in their budgets, thereby informing when it may be beneficial to invest in control systems such as audits of budget reports. This question is also important because it potentially identifies when a control mechanism that is useful in one domain imposes a negative externality on a different domain. Specifically, if group-based incentive plans decrease the effectiveness of budgeting, it is important to understand this effect because it may change the optimal design of the overall management control system. That is, management may need to weigh this potential cost against the benefits of group-based incentives when designing the most effective management control system.

The second purpose of this paper is to investigate how firms can mitigate the potential adverse effect of shared interest on honesty. Specifically, we investigate whether managers’ reporting behavior is influenced by other employees’ preferences regarding how budgets should be made. We conduct two laboratory experiments to address these issues.

Experiment 1 examines managers’ reporting behavior when the benefit resulting from budgetary slack is shared. Moral disengagement theory (Bandura, 1990, 1999, 2002) suggests that an important precondition for managers to act opportunistically is the ability to disengage moral responsibility from their action by self-justifying the action so as to make it compatible with

moral standards. Therefore, we predict that, compared to settings in which misreporting only benefits the manager, a shared interest (i.e., the fact that misreporting also benefits others) provides more “legitimate” self-justification for misreporting and, as a result, leads to less honest reports. We also examine whether other employees’ awareness of the misreporting influences managers’ behavior in a setting where the awareness has no economic consequences. We predict that such awareness does not affect managers’ behavior when the benefit of slack is shared because the misreporting can be self-justified by shared interest. In contrast, we predict that such awareness increases honesty when the benefit of slack is not shared because the manager may be concerned about other employees’ impression about misreporting and such misreporting cannot be self-justified by shared interest.

In Experiment 1, participants act as a division manager or an assistant to the manager. The division manager makes a budget report to request funding to finance the division’s production costs, whereas the assistant’s role is completely passive. We use this hierarchical arrangement, in which the manager has full authority for budget reporting, because it precludes potential confounding effects of “diffusion of responsibility” (Darley & Latane, 1968; Mynatt & Sherman, 1975) or the assistant’s specific input (if allowed) on the manager’s reporting behavior. Two factors are manipulated: whether the benefit resulting from budgetary slack is shared with the assistant (yes versus no) and whether the assistant knows about the misreporting (yes versus no). Consistent with our prediction, manager–participants report significantly less honestly when the benefit of slack is shared than when it is not shared. Supplemental data suggest that this effect is not driven by managers’ concerns about payoff disparity. Also as predicted, the assistant’s awareness of misreporting does not affect managers’ behavior when the benefit of slack is shared. However, contrary to our expectation, such awareness also does not affect managers’ behavior when the benefit of slack is not shared.

In light of the results of Experiment 1, we design a second experiment to investigate how firms can alleviate the unwanted consequences of shared interest on honesty. Drawing on elastic justification theory (Hsee, 1995, 1996), we predict that managers will be less able to rely on shared interest to self-justify misreporting if other employees have a higher-order preference for truthful reporting. In Experiment 2, we elicit the assistant’s non-binding preference and communicate it to the manager (i.e., reporting honestly versus inflating the budget to maximize wealth). We also include a baseline condition in which no preference is communicated. Consistent with our prediction, manager–participants who know that the assistant prefers truthful reporting report significantly more honestly than managers who know that the assistant prefers wealth-maximization or managers who do not know the assistant’s preference.

Our findings have several implications for management accounting research and practice. Our study identifies ways in which control systems may create positive or negative externalities on one another. From a positive

متن کامل مقاله

دریافت فوری ←

ISIArticles

مرجع مقالات تخصصی ایران

- ✓ امکان دانلود نسخه تمام متن مقالات انگلیسی
- ✓ امکان دانلود نسخه ترجمه شده مقالات
- ✓ پذیرش سفارش ترجمه تخصصی
- ✓ امکان جستجو در آرشیو جامعی از صدها موضوع و هزاران مقاله
- ✓ امکان دانلود رایگان ۲ صفحه اول هر مقاله
- ✓ امکان پرداخت اینترنتی با کلیه کارت های عضو شتاب
- ✓ دانلود فوری مقاله پس از پرداخت آنلاین
- ✓ پشتیبانی کامل خرید با بهره مندی از سیستم هوشمند رهگیری سفارشات