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Reza Aria, Norm Archer

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Using an Educational Video vs. In-person Education to Measure Patient Perceptions of an Online Self-Management Support System for Chronic Illness

Reza Aria^{1,*} and Norm Archer²

- ¹ Assistant Professor at Ted Rogers School of Management, Ryerson University, 350 Victoria St, Toronto, ON, Canada (aria@ryerson.ca)
- ² Professor Emeritus at Degroote School of Business, McMaster University, 1280 Main St W, Hamilton, ON, Canada (archer@mcmaster.ca)
- * Corresponding author: Dr. Reza Aria, Ted Rogers School of Management, Ryerson University, 350 Victoria St West, Toronto, ON M5B-2K3, Canada, Phone: +1 (416) 979-5000 ext. 7523, Email: aria@ryerson.ca

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