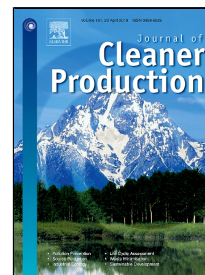


Accepted Manuscript

Company-Community Dialogue Builds Relationships, Fairness, and Trust Leading to Social Acceptance of Australian Mining Developments



Lucy Mercer-Mapstone, Will Rifkin, Winnifred R. Louis, Kieren Moffat

PII: S0959-6526(18)30629-2
DOI: 10.1016/j.jclepro.2018.02.291
Reference: JCLP 12238
To appear in: *Journal of Cleaner Production*
Received Date: 29 June 2017
Revised Date: 24 February 2018
Accepted Date: 26 February 2018

Please cite this article as: Lucy Mercer-Mapstone, Will Rifkin, Winnifred R. Louis, Kieren Moffat, Company-Community Dialogue Builds Relationships, Fairness, and Trust Leading to Social Acceptance of Australian Mining Developments, *Journal of Cleaner Production* (2018), doi: 10.1016/j.jclepro.2018.02.291

This is a PDF file of an unedited manuscript that has been accepted for publication. As a service to our customers we are providing this early version of the manuscript. The manuscript will undergo copyediting, typesetting, and review of the resulting proof before it is published in its final form. Please note that during the production process errors may be discovered which could affect the content, and all legal disclaimers that apply to the journal pertain.

Company-Community Dialogue Builds Relationships, Fairness, and Trust Leading to Social Acceptance of Australian Mining Developments

Lucy Mercer-Mapstone ^{a*}, Will Rifkin ^{a,d}, Winnifred R. Louis ^b, & Kieren Moffat ^c

^a Sustainable Minerals Institute, University of Queensland, Brisbane, Australia

^b School of Psychology, University of Queensland, Brisbane, Australia

^c CSIRO, Brisbane, Australia

^d Hunter Research Foundation Centre, University of Newcastle, Newcastle, Australia

*Corresponding author, l.mercermapstone@uq.edu.au

Highlights

- Examine key drivers of social acceptance of mining in Australian regional areas
- Community members' experiences of dialogue are integral in predicting relationship quality and procedural fairness
- Relationship quality and procedural fairness predicted trust which drove acceptance
- Indirect effect of dialogue on acceptance indicates the importance of engagement strategies in mining

Abstract

Social licence to operate has become an integral part of the discourse around social accountability for mining globally. Meaningful engagement between companies and communities has been proposed as a foundation for relationships that support a social licence. The links among these elements are investigated in the present research, which developed and tested a model exploring correlations between one such engagement mechanism, dialogue, and company-community relationships. It also considered other critical elements of social licence, including procedural fairness, trust, and social acceptance of mining. Survey participants (N=560) were Australians living close to mining or natural gas development across 11 non-metropolitan regions in Australia. Path analyses showed that the more positive community members' experiences of dialogue were, the stronger their relationships with company personnel and the more they perceived that the procedures used by the mining industry were fair. These factors, fairness and relationships, mediated the significant indirect effects that dialogue had in building trust in the mining industry, which, in turn, predicted increased acceptance of mining.

متن کامل مقاله

دریافت فوری ←

ISIArticles

مرجع مقالات تخصصی ایران

- ✓ امکان دانلود نسخه تمام متن مقالات انگلیسی
- ✓ امکان دانلود نسخه ترجمه شده مقالات
- ✓ پذیرش سفارش ترجمه تخصصی
- ✓ امکان جستجو در آرشیو جامعی از صدها موضوع و هزاران مقاله
- ✓ امکان دانلود رایگان ۲ صفحه اول هر مقاله
- ✓ امکان پرداخت اینترنتی با کلیه کارت های عضو شتاب
- ✓ دانلود فوری مقاله پس از پرداخت آنلاین
- ✓ پشتیبانی کامل خرید با بهره مندی از سیستم هوشمند رهگیری سفارشات