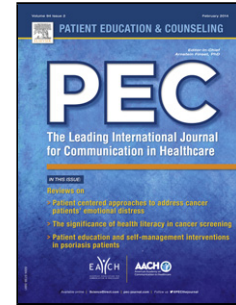


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Title: The nature of conflict in palliative care: A qualitative exploration of the experiences of staff and family members

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Highlights

- Conflict occurs in specialist palliative care
- Different ideas of syringe drivers and providing fluid/nutrition cause conflict
- Staff and relatives identified systemic causes
- Compassion and empathy were employed by staff and relatives in explaining conflict
- Conflicts were not always proactively resolved

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