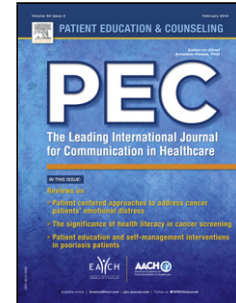


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Title: How family physicians respond to unpleasant emotions of ethnic minority patients

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How family physicians respond to unpleasant emotions of ethnic minority patients.

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### Highlights

- No patients' cues and/or concerns in half of the 191 recorded consultations were found.
- Slightly more physicians' responses were non-explicit.
- Space providing responses, about the factual medical content, were most observed.
- Little implicit or explicit empathic responses were found.
- Culture and language form a complex interplay for healthcare providers in primary care.

Abstract

*Objective*

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