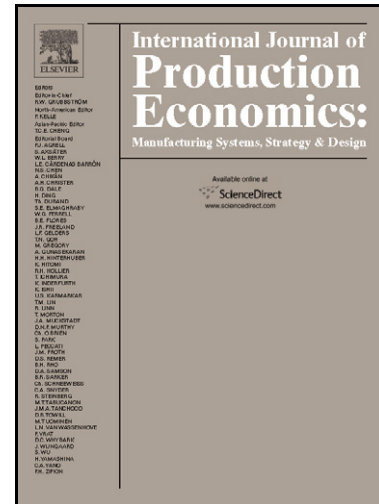


Author's Accepted Manuscript

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Does Uncertainty Affect the Conflict between Profit
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Hisashi Kurata, Seong-Hyun Nam



www.elsevier.com/locate/ijpe

PII: S0925-5273(13)00081-9
DOI: <http://dx.doi.org/10.1016/j.ijpe.2013.02.014>
Reference: PROECO5352

To appear in: *Int. J. Production Economics*

Received date: 13 May 2011
Accepted date: 30 January 2013

Cite this article as: Hisashi Kurata and Seong-Hyun Nam, After-sales Service Competition in a Supply Chain: Does Uncertainty Affect the Conflict between Profit Maximization and Customer Satisfaction?, *Int. J. Production Economics*, <http://dx.doi.org/10.1016/j.ijpe.2013.02.014>

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After-sales Service Competition in a Supply Chain: Does Uncertainty Affect the Conflict between Profit Maximization and Customer Satisfaction?

Hisashi Kurata¹

Faculty of Engineering, Information and Systems, the University of Tsukuba

Seong-Hyun Nam²

College of Business and Public Administration, University of North Dakota

Key words

After-sales service, Uncertainty, Supply chain management, Game theory, Marketing-operations interface.

¹ Corresponding author:

Faculty of Engineering, Information and Systems, the University of Tsukuba
3F1227, Tenno-dai 1-1-1, Tsukuba city, Ibaraki 305-8573, Japan

Tel: +81-(29)-853-5025

Fax: +81-(29)-853-5070

Email: kurata@sk.tsukuba.ac.jp

² Email: SNam@business.und.edu

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