

Accepted Manuscript

Title: Crossing the Communication Chasm: Challenges and Opportunities in Transitions of Care From the Hospital to the Primary Care Clinic

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PII: S1553-7250(16)30055-1

DOI: <http://dx.doi.org/doi: 10.1016/j.jcjq.2016.11.007>

Reference: JCJQ 14

To appear in: *The Joint Commission Journal on Quality and Patient Safety*



Please cite this article as: Nicholas A. Rattray, Jason J. Sico, LeeAnn M. Cox, Alissa L. Russ, Marianne S. Matthias, Richard M. Frankel, Crossing the Communication Chasm: Challenges and Opportunities in Transitions of Care From the Hospital to the Primary Care Clinic, *The Joint Commission Journal on Quality and Patient Safety* (2016), <http://dx.doi.org/doi: 10.1016/j.jcjq.2016.11.007>.

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Story Tag: Coordination of Care

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DPUBS 4253 → words 3T 2 Sidebars

nr 5/20/16, 6/1; sb 11/4/16; postnr authors 11/9

Crossing the Communication Chasm: Challenges and Opportunities in Transitions of Care from the Hospital to the Primary Care Clinic

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Keywords: Transitions in Care, Communication, Quality Improvement, Health services research, Qualitative Research

Background: Transitions of care from specialty and acute settings to primary care abound.

Compared to the continuity in end-of-shift handoffs, care transitions involve provider communication between practices and facilities with their own cultures and bureaucracies. Using the transition from acute care to outpatient primary care for stroke/transient ischemic attack (TIA) patients as a case study, this qualitative research explores communication practices and institutional arrangements among clinical providers responsible for longitudinal management of hypertension.

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