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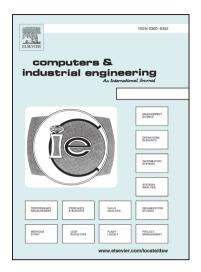
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Chain

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Abstract

Collection centers play an important role for sustainable development in closed-loop supply chains

by managing the collection activities of end-of-life (EOL) products and presenting them back to the

economy. In this study, we focus on a collection center which collects EOL products that are

composed of multiple components, disassembles the collected products, checks the quality of their

components and sends the reusable parts to a remanufacturer at a certain price. The collection

center needs to decide when to dispatch the collected products to the remanufacturer as well as the

optimal acquisition fee in order to collect the right amount of EOL products from the end users and

maximize its profit. We develop a dynamic programming model to maximize the long-run average

profit of the collection center per unit time and analyze the optimal dispatching and acquisition fee

decisions. We analyze quantity-based and time-based dispatching heuristics, which are widely used

in practice, and compare their performances with the optimal dispatching decisions. We also

compare static and dynamic acquisition fee models. We finally present a sensitivity analysis in order

to analyze the effects of the parameters in our model. Computational results allow us to observe

important managerial insights in this system regarding the optimal decisions depending on system

parameters.

Keywords: Reverse supply chain; Collection; Pricing; Dispatching; Dynamic programming

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