

## Accepted Manuscript

Robust fuzzy quality function deployment based on the mean-end-chain concept: service station evaluation problem for rail catering services

Xin Wu , Lei Nie , Meng Xu

PII: S0377-2217(17)30483-6  
DOI: [10.1016/j.ejor.2017.05.036](https://doi.org/10.1016/j.ejor.2017.05.036)  
Reference: EOR 14464



To appear in: *European Journal of Operational Research*

Received date: 3 May 2016  
Revised date: 17 May 2017  
Accepted date: 18 May 2017

Please cite this article as: Xin Wu , Lei Nie , Meng Xu , Robust fuzzy quality function deployment based on the mean-end-chain concept: service station evaluation problem for rail catering services, *European Journal of Operational Research* (2017), doi: [10.1016/j.ejor.2017.05.036](https://doi.org/10.1016/j.ejor.2017.05.036)

This is a PDF file of an unedited manuscript that has been accepted for publication. As a service to our customers we are providing this early version of the manuscript. The manuscript will undergo copyediting, typesetting, and review of the resulting proof before it is published in its final form. Please note that during the production process errors may be discovered which could affect the content, and all legal disclaimers that apply to the journal pertain.

### Highlights

- Rail catering service station evaluation problem is studied in this paper.
- A robust fuzzy quality function deployment is developed for the problem.
- Mean-end chain based robustness-oriented goal programming models are formulated.
- Hybrid cross entropy algorithm is developed to solve the robustness-oriented models.

ACCEPTED MANUSCRIPT

متن کامل مقاله

دریافت فوری ←

**ISI**Articles

مرجع مقالات تخصصی ایران

- ✓ امکان دانلود نسخه تمام متن مقالات انگلیسی
- ✓ امکان دانلود نسخه ترجمه شده مقالات
- ✓ پذیرش سفارش ترجمه تخصصی
- ✓ امکان جستجو در آرشیو جامعی از صدها موضوع و هزاران مقاله
- ✓ امکان دانلود رایگان ۲ صفحه اول هر مقاله
- ✓ امکان پرداخت اینترنتی با کلیه کارت های عضو شتاب
- ✓ دانلود فوری مقاله پس از پرداخت آنلاین
- ✓ پشتیبانی کامل خرید با بهره مندی از سیستم هوشمند رهگیری سفارشات