Accepted Manuscript

Systemic Lean Intervention: Enhancing Lean with Community Operational Research

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PII: \$0377-2217(17)30716-6 DOI: 10.1016/j.ejor.2017.08.004

Reference: EOR 14623

To appear in: European Journal of Operational Research

Received date: 17 August 2016 Revised date: 28 July 2017 Accepted date: 3 August 2017



Please cite this article as: Daniel E. Ufua, Thanos Papadopoulos, Gerald Midgley, Systemic Lean Intervention: Enhancing Lean with Community Operational Research, *European Journal of Operational Research* (2017), doi: 10.1016/j.ejor.2017.08.004

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Highlights

- It is argued that Community Operational Research can enhance Lean practice.
- A Systemic Lean Intervention approach is proposed.
- A project in Nigeria is discussed, benefitting a company and its local community.
- Reflections are provided on the value of Community Operational Research to Lean.



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